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March 5, 2013

Raghav S. Nandyal
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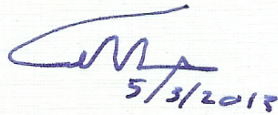
Dear Raghav,

I would like to thank you and SITARA Technologies for the highly valuable support and consultation you have provided to our management team in understanding the People CMM process framework and your insights into the issues which our organization should address in order to successfully deploy the People CMM framework. Your high level of professional expertise, practical knowledge and interpretation of the People CMM framework has helped our organization develop a strong understanding and appreciation for the benefit that People CMM can bring to our business strategy and operations.

The People CMM overview as well as the SEI Authorized Introduction to People CMM you provided our staff was very well done and also very well received by the participants as well as our senior management team. The SCAMPI C assessment findings were very detailed, and offered us valuable insight and clarity to better understand our unique organizational issues in light of the People CMM framework.

We look forward to the opportunity to continue to partner with SITARA in the near future as we plan the way forward for our continued People CMM and CMMI initiatives.

NATIONAL INFORMATION CENTER


5/3/2013

KHALID ALAIBAN

HR MANAGER

MOI-NIC RIYADH - SAUDI ARABIA