江西电信信息产业有限公司

CMMI-DEV V1.3 Level 5 SCAMPI A-发起人反馈

SPONSOR FEEDBACK

尊敬的 Raghav Nandyal 老师:

Dear Mr. Raghav,

您好! 很高兴您作为本次的主任评估师来到了南昌这座城市与我们相遇。

We are honored to have you as the Lead appraiser for this appraisal and meet us in Nanchang.

首先, 我代表公司的管理层及全体员工向您表示衷心的感谢和美好的祝福! 在 2019 年 7 月 14 日-2019 年 7 月 23 日评估期间您带领评估组成员通过材料检查、人员访谈的方式对我司 CMMI5 级规范实施改进的成果进行了严格仔细的审查。短短几天的时间, 您专业渊博的知识和严谨细致的工作作风给我们留下了深刻的印象。

First of all, on behalf of the company's management and all staff, I would like to express my heartfelt thanks and best wishes! During the appraisal onsite from July 14, 2019 to July 23, 2019, you led the appraisal team members to conduct a rigorous and careful review of the implementation of our CMMI Level 5 practices through document review and interview. Within no time, your professional knowledge and rigorous and meticulous work style have left a deep impression on us.

在此次评估中, 您提出的改进建议让我们认识到了自身的不足, 通过您形象生动的指导让我们团队深刻地理解到了高成熟度的精髓, 总结如下:

In this appraisal, your improvement suggestions have made us realize our process deficiencies. Through your vivid guidance, our team has deeply understood the essence of high maturity, which is summarized as follows:

1、深入了解 PPM 模型更有效合理的使用方法。在建立 PPB 时, 应考虑资源变动、需求变更等方面的度量项, PPM 模型应该包含需求、设计、编码、测试等多

个各阶段中的影响因素。

1. Explore more effective and reasonable use of the PPM. When establishing a PPB, measures such as resource changes and requirement changes should be considered. The PPM should include the factors in various stages such as requirements, design, coding, and testing.

2、体会了 Dephi 和三点估算方法的差别，了解到在项目估算时对参与人员设置权重可以提高估计的精致。

2. I realized the difference between Dephi and the triangular distribution estimation method. I learned that setting weights for average during project estimation can improve accuracy.

3、对组织级 PPM 模型的指标项及定义进行完善，增加工作量超期百分比，组织明确超期的具体阈值和建议。

3. Improve the indicators and definitions of PPM, introduce the trigger for effort deviation, and set corrective plans.

4、QA 和 CM 在项目审计工作中存在重复的工作问题，需要协同办公，即可降低人力成本，也降低人员不在或者离职的风险，保证整个项目正常运行。

4. Some audit activities are overlapping for CM and QA, which in some cases can be merged to reduce labor costs, reduce the risk of staff absence or resignation, and ensure the normal operation of the entire project.

5、PPQA 不仅要注重过程检查还要注重产品或项目的检查，需要单独制定产品或项目的检查单，由高层经理审核。

5. PPQA should not only pay attention to the process audit but also to the work products. It is necessary to develop a specific checklist for projects, which are reviewed by senior managers..

再次感谢 Raghav Nandyal 老师在本次评估中给予的高质量的培训和改进建议，这些都是我们软件工程标准化前进路上宝贵的财富。我们将制定下一阶段的过程改进目标及计划，持续实施改进，不断提升团队规范、产品质量和客户满意度。

Thanks again to Mr. Raghav Nandyal for the high-quality training and improvement suggestions given in this appraisal. These are valuable

assets on the way forward for our software engineering standardization.

We will develop the next phase of process improvement goals and plans,

continue to implement improvements, and continuously improve team

standards, product quality and customer satisfaction.

江西电信信息产业有限公司

2019 年 7 月 22 日

Jiangxi Telecom Information Industry Co., Ltd.

22 July 2019