

First of all, I'd like to show my gratitude to leader appraiser, Raghav S. Nandyal from SITARA Technologies, for coming from far away to do SCAMPI appraisal and help us improve!

I admire the leader appraiser's professionalism a lot. He gives me very accurate insights into our improvement which I believe will have great help to our improvement.

At the same time, I admire his professional dedication. He gives me a lot of information during the appraisal. These suggestions will help me a lot in follow-up improvement in management and product quality.

We will make improvements based on what the leader appraiser's suggestions step by step. I'd like to show some of my ideas as follows:

1. To streamline communications channels. To make detailed management of the company based on project unit. To reduce hierarchical communications so as to improve the efficiency of communications.
2. To improve developers' understanding on requirements: having developers be present in the survey and collection of customer's requirements; using prototype model to confirm with customers on their requirements; to make sure requirements are accurately understood before coming into the design and development stage; to improve development entry mechanism.
3. To strengthen internal knowledge library and training system: to set up rewarding system to motivate developers to execute.
4. To improve the current self-built development supporting software systems. To make modification to knowledge library, bug management system, CRM, report library and video training website so that they can better help the effective tracking and implementation of development process.

We will have further and in-depth discussions on the company's improvements based on the leader appraiser's insightful suggestions.

Thanking the leader appraiser again for his help!

CMMI Appraisal Sponsor: Chen Wentong, General Manager

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