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# Satyam Computer Services Ltd.

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◆ This section offers a host of support in the form of press releases, downloadable logos and photographs for media professionals.

◆ For any further information or regular updates from us please write to [corporate\\_communications@satyam.com](mailto:corporate_communications@satyam.com)

## Latest Press Releases

### Satyam's GE-GDC assessed at SEI CMMI Maturity Level 5

**Hyderabad, April 08, 2004:** Satyam Computer Services Ltd (NYSE:SAY) today announced that another of its units: GE Global Delivery Center (GDC) has been assessed at Level 5 maturity on the CMMI Continuous Representation using the SCAMPI Method (Standard CMMI Appraisal Method for Process Improvement). The assessment was led by Raghav Nandyal of SITARA Technologies Pvt. Ltd. an India-based assessment firm, as a transition partner of the Software Engineering Institute.

The SCAMPI appraisal involving the CMMI Continuous Representation is a rigorous process assessing each of the CMMI process areas for their highest capability defined by a target profile, before arriving at the equivalent process maturity. The level of detail is therefore significantly more thorough when compared to the requirements for an appraisal using the Staged Representation.

*In the words of the Lead Appraiser, Raghav S Nandyal, "When design and verification operates at an optimizing capability, it is possible to conclude that the gains from process improvement are for real. With strong senior management commitment to 6 Sigma rigor in Satyam's GE-GDC, and with individuals demonstrating a strong disposition to improve productivity and learning, it is possible to conclude that these gains are permanent."*

In December 2003, two other Satyam's units - Automotive Business Unit and the Microsoft Solutions Group were assessed at Level 5 Maturity on the Staged Representation of Capability Maturity Model Integrated (CMMI). In its journey for excellence the organization is planning to cover the entire organization in a phased manner under CMMI in the coming months.

*Speaking of this assessment Mr. C.R. Nagaraj, Senior Vice President for Quality, Satyam, said, "Achieving CMMI Level 5 is an important milestone in Satyam's journey towards excellence. CMMI backed with our initiatives of ORBIT 5 & Six Sigma will continuously raise the Quality bar and deliver better value to our customers."*

Satyam was assessed at SEI CMM Level 5 in March 1999. Ever since, Satyam's quality journey has crossed many a milestone, one of them being the first organization to be certified ISO 9001:2000 by BVQI in January 2001. Satyam has embarked on an internal initiative called ORBIT 5 (Organizational and Business Transformation), which enables value creation across the organization by benchmarking the various processes against the global best-in-class and achieving level 5 performances. Satyam has also adopted certain methodologies under PCMM, BCMS, ISMS (BS 7799) and Six Sigma to achieve higher levels of maturity and be consistent with business demands.

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**Safe Harbor:**

This press release contains forward-looking statements within the meaning of section 27A of Securities Act of 1933, as amended and section 21E of the Securities Exchange Act of 1934, as amended. The forward-looking statements contained herein are subject to certain risks and uncertainties that could cause actual results to differ materially from those reflected in the forward-looking statements. Satyam undertakes no duty to update any forward-looking statements.

For a discussion of the risks associated with our business, please see the discussions under the heading "Risk Factors" in our report on Form 6K concerning the fiscal quarter ended December 31, 2003 furnished to the United States Securities Exchange Commission on February 13, 2004 and the other reports filed with the Securities Exchange Commission from time to time. These filings are available at [www.sec.gov](http://www.sec.gov)

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