



23rd December 2005

CR Nagaraj
Senior Vice President,
Corporate Quality
Satyam Computer Services Ltd.
Hyderabad, INDIA

Raghav S Nandyal
Chief Executive Officer
SITARA Technologies Pvt Ltd
#54, "Sri Hari Krupa",
6th Main Road, Malleswaram,
Bangalore-560 003, INDIA.

Dear Raghav

I would like to share my feedback on the just concluded CMMI Appraisal for VBU-Banking & Financial Services unit of Satyam.

I am happy about the manner in which the entire appraisal has been carried out right from the initial Two-Day CMMI Orientation Program to the Final Class-A Appraisal. I could observe meticulous planning, effective communication, right guidance and excellent professionalism from your side which has ensured smooth conduct of the appraisal at various stages.

I understand from the Assessment Team as well as the FAR Group Members that they all enjoyed the appraisal proceedings and it was valuable learning for them, participating in this appraisal.

I would like to thank you for the excellent services provided by SITARA for the various CMMI engagements for Satyam till date. I look forward to an enduring relationship between SITARA and Satyam.

Sincerely,

CR Nagaraj
Senior Vice President-Corporate Quality

Satyam Computer Services Ltd.



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