

感谢信

感谢由 Raghav Nandyal 先生带领的 CMMI5 评估团队帮助我们公司顺利完成 CMMI5 评估。整个评估团队经验丰富，工作细致。通过为期 7 天的培训与评估，让我们更加深入了解了 CMMI 模型，经过评估我们得到的信息是虽然我们基本满足了 CMMI5 评估要求，但是还是有部分不足的地方。评估结束后我们会基于本次评估报告制定详细的改进计划。节选部分改进重点如下：

1. 改进都应该进行投资回报分析，目前只是针对创新才执行。
2. 公司应该投入更多的精力识别技术创新，目前主要是工具创新。
3. 过程性能基线需要跟行业对比，这样可以判断公司能力在行业位置，并逐步成为行业领头羊。
4. 减少过程性能度量项数量，将节约的工作量投入到更多的影响因子度量。
5. EPG 需要参加更多的行业会议，了解行业优秀实践并引入到我公司实际项目运行当中。
6. 在开发过程中定期邀请客户确认软件功能，尽早识别问题降低修改成本。

发起人：

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日期：

2018年7月20日

Testimonial Letter

Thanks for the CMMI ML5 ATM team lead by Mr. Raghav Nandyal for completed our CMMI5 appraisal. The whole team was experienced and careful. After 7 days on-site training and appraisal activities, we had a better understanding for the CMMI model. We finally meet the minimum requirement for CMMI ML5 but still have a long way to improve. We will make detailed process improvement plan for the following points:

- 1, ROI should be promoted for other process improvement activities not only for the innovations;
- 2, More invest on the technical innovations not only the tools innovations;
- 3, PPB should be comparing with the industry consistently which enable us to know our capability.
- 4, Streamlining the number of metrics, we can invest more to common cause and special cause.
- 5, EPG should attend more industry conference and introduce more best practices to our running projects.
- 6, Involving the clients in validation for software functions, reduce rework cost as early as possible.

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Date: 2018年7月20日