## CMMI Level 5 SCAMPI A 发起人反馈

非常幸运,湖南强智科技能邀请到 Nandyal 先生来做我们的主任评估师。
Nandyal 先生在评估过程中严肃认真、逻辑性强。很好的职业素养给我们公司的同事留下了很深的印象。

通过 Nandyal 先生以及 ATM 成员对 4 个项目过程的询问和证据的查看,发现的不足确实是公司当前存在的问题,我们非常重视。在初步发现会议和与最终发现会议中与公司人员达成了超过 90%的共识,证明了本次评估的高效性。对于按照 CMMI5 要求执行过程中的不足,Nandyal 先生给出的宝贵建议,对我们做过程改进有很大的启发,帮我们明确了接下来要改进的几个重点:

- 1、我们要通过培训、案例学习等的各种方式,将 CMMI 过程规范深入到公司员工的意识中,作为项目管理中的一个规范要求严格执行,而不是只纸上谈兵。
- 2、加强员工的相对稳定和能力成熟度的提高。为员工提供了入职业务培训外,同时也加强量化管理能力的培养,考虑项目组人员的轮岗,以便于丰富人员的能力。
- 3、度量分析、项目估算方法、需求跟踪矩阵表、根本原因分析的分析角度、风险优先级值 RPN、PPQA 的沟通渠道等过程域中老师提出的建议,在日后我们会讨论解决方案,并制定改进计划,完善公司组织级模板。

正如 Nandyal 先生说,我们要集合自己公司的特色和发展需要,建立符合公司自己的管理体系。

最后再次感谢 Nandyal 先生的报告建议!



## CMMI Level 5 SCAMPI A Sponsor's Feedback

We at HUNAN QZDATASOFT TECH&SCI DEVELOPMENT CO. LTD., are very lucky to have Mr. Raghav S. Nandyal, as our lead appraiser for CMMI Level 5 appraisal. During the process of appraisal, Mr. Nandyal has been very strict, serious, and has a good sense of logic, which has left us with a deep impression on Mr. Nandyal's professionalism.

The review of documents and affirmations conducted by Mr. Nandyal and appraisal team members covered four categories of CMMI-DEV V1.3, namely, Process Management, Project Management, Engineering and Support. We value the improvement findings very much. These findings are also the same problems and issues we are currently facing. It has become apparent after the preliminary findings and final findings that the findings from this appraisal represents 90% and above of our organizational context which, is phenomenal and speaks highly of the appraisal rigor!

All these valuable suggestions raised by Mr. Nandyal have ignited our interests to further pursue our process improvement program. Some of the examples are:

- We will inculcate CMMI Process standards into the practitioners' consciousness through training, and case studies. We will strictly comply with the standards during the implementation process of project management instead of just having theoretical appreciation.
- 2. We will strengthen staff stability, maturity and competencies besides just the orientation training by nurturing quantitative management abilities. We will also consider rotation of staff through all functions to enrich their competencies. We will also focus on the behavioral aspects of high maturity thinking.
- 3. Based on the improvement suggestions of the Lead Appraiser Mr. Nandyal, such as measurement and analysis, project estimation method, effective use of RTM, enhancing our CAR abilities, using a more comprehensive risk priority number (RPN) and a prioritized Pareto, we will define resolutions and create a follow-up improvement plan to improve the organizational approach.

Mr. Nandyal said: "We should integrate the Company's characteristics with the business development requirements to establish our own management system using effective tailoring and business strategies".

Thank you Mr. Nandyal, once again for your very valuable improvement suggestions.

Sincerely

Xie Feihong (President 董事长 and Sponsor)

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