

NETWORK SOLUTIONS PVT. LTD.

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24th April, 2004

Mr. Raghav Nandyal,
Sitara Technologies Pvt. Ltd.
No. 54, 6th Main Road,
Malleswaram,
Bangalore 560 003.

Dear Raghav,

It has been a pleasure working with you on the process improvement initiative that we started about three years back. I am quite happy to provide this feedback on behalf of the Process Engineering Group at Netsol.

The quality of authorised "Introduction to CMMI" and the overview training for the management team and other senior managers of the organisation was world class. All of us here really appreciate the depth of your understanding of the subject and wide range of experience that you shared with us.

We had various appraisals (Class C, Class B and Class A) so far and the consulting and training support provided by you was outstanding. Your experience and quality of consulting support has helped us hasten up the process improvement implementation.

I wish you success in all your future endeavours.

Thanks and regards,

For Network Solutions Pvt. Ltd.

A handwritten signature in blue ink, appearing to read "Jayant Deshpande", is written over a horizontal line. The signature is stylized and includes a large, sweeping flourish that extends to the right.

Jayant Deshpande
Director, Engineering Services