



May 24, 2002

Nationwide  
Tony Zimmerman  
Program Manager  
One Nationwide Blvd  
Columbus, OH 43215

Software Engineering Institute  
Carnegie Mellon University  
Pittsburgh PA 15213-3890

To Whom It May Concern,

I authorize Raghav S. Nandyal, Sitara Technologies Private Limited to report the assessment results and file the assessment findings from the formal People CMM assessment held at Nationwide in Columbus, OH with the Software Engineering Institute.

The People CMM assessment was conducted between May 20, 2002 and May 24, 2002 using People CMM version 2.0.

Sincerely,

A handwritten signature in gold ink that reads "Tony Zimmerman".

Tony Zimmerman  
Program Manager  
Nationwide

cc: Raghav S. Nandyal  
SITARA Technologies Pvt. Ltd.