



27th March 2010

Dear Raghav,

We would like to express our appreciation and satisfaction to SITARA Technologies Pvt. Ltd for providing services during the deployment of the CMMI V1.2 by conducting CMMI high maturity appraisals for MIMOS Berhad.

SITARA Technologies Pvt. Ltd, as the SEI Transition partner for CMMI successfully delivered professional services by conducting the SEI authorized training and appraisals on CMMI to the Software Development and Central Engineering Division of MIMOS Berhad. The entire sequence of SCAMPI C, B and A appraisals and process audits were well planned and executed with the thoroughness and rigor aligning with the SEI requirements.

The feedback of participants attending the Introduction to CMMI and the SCAMPI Appraisal Team training course has been excellent. The course content was delivered with its designated objective and with high quality. All queries by participants were provided with crisp and clear examples in a convincing manner.

SITARA SCAMPI Appraisal Kit™ comprising of the Practice Implementation Indicator Descriptor (PIID) and the new SITARA best practice of Evidence Justification has proven to be useful while conducting pre-onsite activities and also during the appraisal. This has tremendously reduced the effort spent during the actual appraisal period and has assisted the appraisal team in clearly identifying the strength and opportunities for relevant process areas. The SITARA TQI for TQASM was used extensively in the OID and CAR PA for continuous improvement to support high maturity implementation. We would like to thank SITARA for sharing this best practices to our organization.

The appraisal team was impressed with your leadership, professionalism and ethical approach during the conduct of the SCAMPI and has expressed their gratitude and appreciation on the guidance given to them during the appraisals.

We would like to thank you for your good work and wish you continued success.

Sincerely,

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Mr Thillai Raj
CTO
MIMOS Berhad
Malaysia