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6<sup>th</sup> November 2007



Dear Raghav,

We would like to express our appreciation and satisfaction to SITARA Technologies Pvt. Ltd for providing services during the deployment of the CMMI V1.2 and People CMM 2.0 Product Suites by conducting CMMI and P-CMM appraisals for MIMOS Berhad.

SITARA Technologies Pvt. Ltd, as the SEI Transition partner for CMMI and P-CMM successfully delivered professional services by conducting the SEI authorized training and appraisals on CMMI and P-CMM product suites to the Software Development and Central Engineering Division of MIMOS Berhad. The entire sequence of SCAMPI C, B and A appraisals and process audits were well planned and executed with the thoroughness and rigor aligning with the SEI requirements.

The feedback of participants attending the Introduction to CMMI, Introduction to PCMM and the SCAMPI Appraisal Team training courses have been excellent. The course content was delivered with its designated objective and queries by participants were provided with crisp and clear examples in a convincing manner. We were able to deploy both these frameworks within SDCE with a cycle time reduction of about 10% from the plan.

SITARA SCAMPI Appraisal Kit™ comprising of the Practice Implementation Indicator Descriptor (PIID) and the new SITARA best practice of Evidence Justification has proven to be useful while conducting pre-onsite activities and also during the appraisal. This has tremendously reduced the effort spent during the actual appraisal period and has assisted the appraisal team in clearly identifying the strength and opportunities for relevant process areas. We would like to thank SITARA for sharing this best practice to our organization.

The appraisal team was impressed with your leadership during the conduct of the SCAMPI and has expressed their gratitude and appreciation on the guidance given to them during the appraisals.

We would like to thank you for your good work and wish you continued success.

Sincerely,  
**MIMOS BERHAD**

Thillai Raj T. Ramanathan  
Vice President