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First of all, I would like to thank Mr. Raghav Nandyal from SITARA Technologies Pvt. Ltd., for delivering the official CMMI-ML5 scoped SCAMPI Class A Appraisal for our organization as the CMMI Partner. During the appraisal, Raghav conducted a comprehensive and a rigorous examination of the process management system of our company and its application. Through document reviews and interviews, we found out weaknesses and strengths that our company currently has with process management.

Raghav teacher found weaknesses in the process implementation and institutionalization which are highly pertinent to our current situation. These weaknesses are really my company's existing shortcomings; and, some of the weaknesses we ourselves had not realized! Especially in the "organizational process performance model". Raghav put forward many improvements that can improve the effectiveness of process management. These suggestions are not only very helpful for us but highly practical. Raghav teacher through a combination of "problem analysis + theory to explain model nuances + practical application/operation of CMMI-DEV practices" used a highly interactive approach which not only allowed us to learn and understand the theoretical knowledge, but more importantly, cleared our understanding of existing problems. His problem-solving ideas imparted to us will be very helpful in our ongoing process improvements by serving us a good guide. Next, we will take his advice very seriously as we establish a new way of thinking about high maturity and set our future directions for our continuous improvement into action plans immediately. This will help us to further enhance the company's process management capabilities.

We believe this evaluation is a key milestone for our company in achieving the company's strategic objectives. We will use this as an opportunity to improve and perfect our process management system to provide our customers with better and more efficient products and services so as to realize the company's strategy aims.

Finally, thank you again to Raghav!

Anhui Suncn PAF Information Technology Co., LTD.

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评估总结报告

首先感谢 SITARA Technologies Pvt 的 Raghav Nandyal 先生。为 CMMI 合作伙伴提供 CMMI-ML5 官方 SCAMPI A 级评估。评估期间 Raghav 老师对我公司的过程管理体系及其应用情况进行了全面、严谨的审查，通过查阅文档、访谈等方式，发现我公司目前在过程管理中存在的弱项和强项。

Raghav 老师在评估工作中发现的弱项是中肯的，这些弱项确实是我公司目前存在的不足，并且有些弱项是我们自己还没有意识到的。尤其是在“组织过程性能模型”方面，提出了很多可以提升过程管理效果的改进建议，这些建议对我们很有帮助的。Raghav 老师通过“问题分析+理论讲解+实践操作”的互动方式，不仅让我们学习理解了理论知识，更重要是明确了我们存在的问题，以及解决问题的思路，为我们持续过程改进工作提供了很好的指导。接下来，我们将以此为方向，进行持续改进，进一步提升公司的过程管理能力。

我们相信本次评估是我们公司实现公司战略目标过程中的关键节点，我们将以此为契机，改进和完善我们的过程管理体系，为客户提供更优质高效的产品和服务，从而实现公司的战略目标。

最后，再次向 Raghav 老师表示感谢！

安徽商信政通信息技术有限公司



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