



CMMI DEV 发起人反馈
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尊敬的 **Raghav** 评估师:

您好!很高兴邀请到您作为评估师,为湖南青果软件有限公司进行 CMMI ML5 高级成熟度评估。

在 2020 年 9 月 1 日 - 2020 年 9 月 8 日期间,您带领评估团队,克服全球 Covid-19 疫情的不利影响,对我公司 CMMI ML5 的规范和实施成果,进行了全面、深入、细致、专业的审查。特别是您个人,克服时差 12 小时的困难,连续 8 天深夜工作。在此,我谨代表“湖南青果软件有限公司”和我个人,对您的辛勤付出表示由衷的感谢。

湖南青果软件有限公司成立 20 年以来,一直致力于教育行业信息技术研究、应用软件开发化,努力为教育行业提供一流的管理软件和一流的技术服务。

在此背景下,继续提高软件研发水平、提高软件产品质量、降低软件研发成本,成为我公司的核心需求。因此,我公司在规范和实施了 CMMI ML3 之后,发现该模型对软件研发具有很大帮助,有助于对软件研发的全过程进行掌控,并明显提高生产效率、提高软件质量、降低软件成本。我公司高度认可并迫切希望继续推进 CMMI 体系的提升。

2017 年开始,我公司在 EPG 的带领下,开始学习并全面深入实施 CMMI ML5 体系。经过 3 年的实施与推进,我公司已经基本掌握该体系。通过本次



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评估，Raghav 评估师带领 ATM 团队，对我公司实施 CMMI ML5 进行了全面的审核和指导。审核过程中发现了我们的一些强项，更是发现了不少改进项，并针对改进项提出了非常宝贵的指导建议。我公司 EPG 团队和研发项目团队，针对这些指导建议进行了认真的思考和总结，并提出初步的改进措施。

我们将坚定不移地贯彻和落实本次评估的成果，不断加强 CMMI 体系的深入学习和持续改进。我公司在政策和制度上，全力支持、配合 EPG 团队，要求他们不断深入学习，不断改进完善，力争在 CMMI 体系的指导下，为实现公司的战略目标做出更大的贡献。

最后，再次对您的辛勤付出与精心指导表示衷心的感谢。您的权威专业水平和特别敬业精神给我们留下了深刻的印象，期待您在不远的将来百忙之中抽出宝贵时间莅临青果软件考察指导。

祝您身体健康、工作顺利、万事如意！

湖南青果软件有限公司
CEO 汪光峰

2020年9月8日



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Dear Raghav,

I am pleased to have you as LA to conduct a CMMI HM appraisal for Hunan Kingosoft Company Limited.

During the period of September 1, 2020 - September 8, 2020, you led the appraisal team and carried out an in-depth, detailed and professional review of our CMMI ML5 specifications and implementation results, while overcoming the adverse effects of the global Covid-19 epidemic. Especially you, overcoming 12-hour time difference and difficulties, worked late at night for 8 consecutive days. I would like to express my sincere gratitude for your hard work and professionalism on behalf of Hunan Kingosoft Company Limited.

Since established 20 years ago, Hunan Kingosoft Company Limited has been committed to developing information technology and application software in the education industry, and making great efforts for supplying top-ranking management software and technical service. In



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this context, continuous improvement of software development, improvement of the quality of software products and reduction of the cost of software development have become the core competitiveness of the company. Therefore, after standardizing and implementing CMMI ML3, the company found that the model is of great help to software development, helps to control the whole process of software development, and can improve productivity, improve software quality and reduce software costs. Our company highly recognizes and is eager to continue to enhance the CMMI system.

From 2017, our company started to learn and implement the ML5 system under the leadership of EPG. After implementing and pushing ahead for 3 years, we have basically mastered the system. Through this review, Raghav led the ATM team to conduct a comprehensive audit and guidance on the implementation of ML5 in our company. During the audit, many strengths as well as improvements have been found out, and also valuable suggestions for improvement have been given out. Our EPG team and R&D project team carefully considered and summarized the suggestions, and drew out preliminary improvement measures.



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We will firmly implement the results of this review and continue to strengthen the in-depth learning and improvement of the CMMI system. The company fully supports and cooperates with the EPG team in terms of policies and systems, and requires them to keep on learning and improving , and strive to make greater contributions to the company's strategic objectives under the guidance of the CMMI system.

Finally, I would like to express my heartfelt thanks to you again for your hard work and careful guidance. Your prestigious professional skill and occupational spirit have left a deep impression on us, and we look forward to your valuable time to visit our company in the near future.

We wish you good health, smooth work and all the best.

Yours sincerely



Hunan Kingsoft Company Limited

CEO *Zhang Guangduo*

September 8, 2020