

# 联易软件有限公司文件

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联易发[2021] 020 号

尊敬的主任评估师：

Raghav

我是联易软件有限公司的高亮，是本次评估的发起人。首先我代表联易软件有限公司及我本人表示对老师的感谢，感谢评估老师对我公司的CMMI 成熟度评估，感谢老师在本次评估过程中对我公司提出的过程改进建议。在本次评估过程中，经过您所带领的团队对我们工作的指点，发现了很多需要改进的地方，在接下来的工作中，我们会将这些建议落实到实际工作中，提高企业的运行效率。

我在评估中受益匪浅，很多问题亟待解决，比如在工程管理过程中，我们要更加清晰地描述文字，明确参数，减少项目团队之间的沟通成本，减少不必要的工作量，降低项目延期的风险。因此在接下来的工作中，我们会对我们的组织标准过程进行排查，对类似问题进行纠正，加强内部审核。

此外，我们学习到代码规范十分重要，过程再好，不如代码写得规范，我们既要重视产品包装的同时，更要注重代码的质量。由于主任评估师的严谨程度，让我们意识到编码的重要性，我感谢您对于我们公司代码编写方面的指导，让我们意识到公司研发部门对于编码规范有待改善。在接下来的工作中，我们也会针对此问题，加强研发部门的编码规范审核，提高

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编码质量。

再者，在评估过程中，我也深切感受到了 CMMI 模型，对我们公司的极大帮助。通过对模型的学习和执行，我们完成了公司的 2019/2020 年的商业目标，积累了丰富的相关经验，我相信通过这次评估，我们对 CMMI 模型会有更深刻的认识和学习，也会使得我们公司能更快更好的完成接下来公司的商业目标，实现企业价值。

经过此次评估，让我们更加清晰的学习了 CMMI 模型，认识到在我们实际工作中很多方面仍有不足，这对于我们日后的工作有极大的帮助。我们公司成员及相关项目团队通过学习提出的过程改进建议，也更加明确了工作改进的重点，这对于提升我们公司核心竞争力，提升团队成员工作能力都十分有益。

在今后的工作中，针对此次评估提出的改进建议我们打算从以下几方面进行改进和落实：

首先，在 2021 年 3 月，组织投入 6 人月，基于 JIRA 二次开发的缺陷管理系统，并要求 EPG 选中项目进行试点，当试点成功后，并推广到所有项目。

再者，完善公共测试用例和代码库，鼓励成员提交优秀的测试用例且分门别类，让测试人员更好参考。提高组件筛选工作，评选常用且质量

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好的组件，明确存放位置。

此外，完善编码标准，强调代码注释的重要性，注重代码逻辑，明确代码可维护性，针对开发人员、设计人员、测试人员举行专项制度和编码培训，提高编码产品质量。

最后，我们将组织相关人员，对组织的标准过程继续完善，充分吸取本次评估发现的问题，提高组织标准过程的精确性和专业性，并在后续的项目中落实和继续完善。

我司后续依然推进过程改进，针对本次评估当中发现的改进机会，我将亲自参与到过程改进活动当中，亲自领导部署，要求 EPG 按照今年的过程改进计划，推动改进工作，确保在今年年底发布正式的组织标准过程。在改进中，我们要积极鼓励人员参与，提供资源资金、设备设施、定时参与 EPG 会议，实施奖惩制度，确保过程改进落在实处。

发起人：高亮

2021年4月19日

高亮



Dear Lead Appraiser.

Raghav

I am Gao Liang of Emaplink Software Co., Ltd. and I am the sponsor of this appraisal. First of all, I would like to express my gratitude

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on behalf of Emaplink Software Ltd. and on my own behalf for the CMMI

maturity appraisal of our company and the process improvement suggestions made by you to our company during this appraisal. During this assessment, following the advice of the team led by you on our work, many areas for improvement were found. During the following work, we will implement these suggestions into the actual work to improve the operational efficiency of the company.

I benefited a lot from the appraisal and many issues need to be solved urgently, for example, in the process of engineering management, we need to describe the text more clearly, clarify the parameters, reduce the cost of communication between project teams, reduce unnecessary workload and reduce the risk of project delays. Therefore, in the upcoming tasks, we will check our organization's standard process, correct similar problems, and strengthen internal audits.

In addition, we learned that code specification is very important, the process is better than the code writing specification, we you have to pay attention to the product packaging

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at the same time, but also pay more attention to the quality of the code. Because of the director assessor's level of rigor, we realize the importance of coding, I appreciate your guidance on writing code for our company, so that we realize that the company's R&D department for coding specifications to be improved. In the next work, we will also address this issue and strengthen the coding specification audit of the R&D department to improve the coding quality.

Furthermore, during the appraisal process, I also deeply felt the CMMI model, which is very helpful to our company. Through the learning and implementation of the model, we have accomplished our company's business goals for 2019/2020 and accumulated rich relevant experience. I believe that through this appraisal, we will have a deeper understanding and learning of the CMMI model, which will also enable our company to accomplish the next company's business objectives faster and better and realize the corporate value.

Through this appraisal, we have learned the CMMI model more

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clearly and realized that there are still deficiencies in many aspects of our actual work, which will be of great help to our future work. The process improvement suggestions made by our company members and related project teams also made the focus of work improvement clearer, which is very useful to enhance our company's core competitiveness and improve the working ability of our team members.

In our future work, we intend to improve and implement the improvement suggestions made by this evaluation in the following aspects.

First, in March 2021, the organization will invest 6 person-months in the defect management system based on the secondary development of JIRA, and ask EPG to select projects for piloting, and when the pilot is successful, and extend it to all projects.

Furthermore, we will improve the public test cases and code libraries, and encourage members to submit excellent test cases and classify them into different categories for better reference by

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testers. We should improve the screening of components, select the common and good quality components, and clearly store them in the location.

In addition, we will improve coding standards, emphasize the importance of code comments, focus on code logic, clarify code maintainability, and hold special system and coding training for developers, designers, and testers to improve coding product quality.

Finally, we will organize relevant personnel to continue to improve the organization's standard process, fully absorb the problems found in this evaluation, improve the accuracy and professionalism of the organization's standard process, and implement and continue to improve it in subsequent projects.

I will personally participate in the process improvement activities and lead the deployment, and ask EPG to promote the improvement work in accordance with this year's process improvement plan to ensure the release of the formal organizational standard process at the end of this year. In the improvement, we will actively

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encourage personnel to participate, provide resources funding, equipment, and facilities, regularly participate in EPG meetings, and implement a reward and punishment system to ensure that process improvement is put into practice.

Sponsor: Gao Liang

April 19, 2021

*Gao Liang*

