

南京慧目信息技术有限公司文件

CMMI5 级评估总结

CMMI L5 Appraisal Sponsor Feedback

尊敬的 Raghav 先生：

您好！

非常感谢您参与并指导本公司的 CMMI 高级成熟度评估工作，以及给予的宝贵建议。

2021 年 3 月初，本公司开展 CMMI5 级相关评估工作。在评估过程中，评估师以及相关 ATM 认真开展 CMMI5 级所要求的各项工作，细致地对各个实践域进行了评估并给出了相关建议，作为公司总经理听取了相关发现的汇报，认同提出的建议，认为这些建议将有助于我公司提高产能、研发质量、以及客户满意度，降低公司研发过程中的风险，从而更有利于公司制定的目标和方针的实现。

我公司在研发以及管理上一直认同需要进行持续改进。本此评估结果表现出细致和专业性，涉及到研发过程以及管理工作的各个方面。本次评估在工作能力、测评、工作方法等诸多方面给予了理论上的指导，让我们更加理解如何进行改进。同时，本次评估给出了相关具体的发现与改进建议，让我们知道了还有哪些工作存在不足之处需要改进的地方，因此对于我们实施过程改进计划有着重要的参考意义。因此，我们认为这些建议将会促使我公司进行相关的研究，评审，制定具体措施，并发布实施，执行，改进相关不足之处，最终利用此次评估学习到的方法进行持续改进。

我公司认为目前提出的发现，不仅出现在本次抽样项目中，很有可能也出现在其他项目中，因此我们将利用学习到的方法对其他项目也进行相关的评估，相应地给出针对性的发现与建议，这样就可以对全公司的项目获取更多的发现，针对性的改进，这样有利于每个项目按照其目标与方针去实现，从而实现公司整体的战略目标。

针对本次评估提出的建议，我会召集公司相关人员开展收集评估结果涉及到的信息，召开相应的会议进行讨论与评审，结合公司发展的特点和目标，转化为相关制度和规范，然后进行相关的培训工作，对相关发现针对性的改进，并进行记录和反馈。对于产生的制度和规范按照 CMMI 要求进行策划、组织、配置、培训、监视测量、数据分析等去实践，进行持续的改进以保障公司目标得以实现。

再次感谢 Raghav 先生给予专业的指导与建议！

南京慧目信息技术有限公司
发起人（签字）：
2021 年 3 月 12 日



Dear Mr. Raghav,

Greetings!

Thank you very much for your participation and guidance in our CMMI high maturity appraisal and for your valuable advice.

In early March 2021, our company conducted the appraisal work related to CMMI Level 5. During the appraisal, the lead appraiser and ATMs carefully carried out all the tasks required by CMMI Level 5, meticulously assessed each practice area and gave relevant recommendations. As the general manager of the company, I listened to the report on the relevant findings and agreed with the recommendations made that they would help our company to improve productivity, R&D quality, and customer satisfaction, and reduce risks in our R&D process, which would be more conducive to the goals and objectives set by the company. This will help us to achieve the goals and guidelines set by the company.

Our company has always recognised the need for continuous improvement in R&D and management. The results of this appraisal are detailed and professional, covering all aspects of the R&D process and management. The appraisal provided theoretical guidance on competencies, appraisal and working methods, and gave us a better understanding of how to make improvements. At the same time, the appraisal has provided specific findings and opportunities for improvement, so that we know where there are gaps in our work that need to be addressed, and therefore are an important reference for the implementation of our process improvement plan. Therefore, we believe that these improvements will lead to research, review, development of specific measures, release, implementation, execution, improvement and ultimately continuous improvement using the methods learned from this appraisal.

We believe that the findings presented so far are likely to be found not only in this sample but also in other projects, so we will use the learning to evaluate other projects and provide targeted findings and recommendations accordingly, so that we can obtain more findings and targeted improvements for the whole company, which will help each project to achieve its objectives and guidelines, and thus achieve the

company's overall strategic goals.

In response to the recommendations of the appraisal, I will gather relevant staff from the company to collect the information involved in the appraisal results, hold appropriate meetings to discuss and review them, interpret them into relevant systems and specifications in line with the company's development characteristics and objectives, then conduct relevant training, make targeted improvements to the relevant findings, and record and provide feedback. The resulting systems and specifications are planned, organised, configured, trained, monitored, measured and analysed in accordance with the CMMI requirements, and continuously improved to ensure that the company's objectives are met.

Please accept my gratitude again for your professional guidance and advice!

Nanjing Brighteyes Information Technology Co., Ltd.
Sponsor (signature)



12 March 2021